

**COMPANY B**

**PROFESSIONAL  
SERVICES, LLC**



# Workforce Development

## Organizational Structure and Programs

# Timeline of Workforce Development Programs

(Click the right arrow key to begin)

The United States Department of Labor is created to “foster, promote, and develop the welfare of wage earners to improve their working conditions and to advance their opportunities for profitable employment.

The Wagner-Peyser Act created the first public labor exchange service to match workers with jobs. This national employment system provided federal grants to states who agreed to affiliate their employment services with the United States Employment Service.

1933 - 1937: The New Deal was a series of programs created by the administration of Franklin D. Roosevelt with the goal of relief, recovery and reform of the United States economy during the Great Depression.

WWII Created an economic surge which ended the Great Depression. After the war, support for economic programs resumed as the boom caused by war time employment ended, and the United States had to retool for a peace time economy.



1913

1929

1933

1937

1940s & 1950s

1962

1964

1968

1973

1983

1996

1998

The Manpower Development and Training Act was founded with the goal of retraining workers to use new technologies in the workplace.



Community Development Corporations begin to take root, with funding from the Office of Economic Opportunity. The CDCs included employment and training programs to rebuild the economies of distressed neighborhoods.

The Manpower Development and Training Act of 1962 is superseded by The Comprehensive Employment and Training Act, decentralizing control of federally sponsored job training programs.

After a decade of increasing regulation, followed by charges of corruption and mismanagement, CETA is superseded by the Job Training and Partnership Act, giving a prominent decision making role to the private sector.

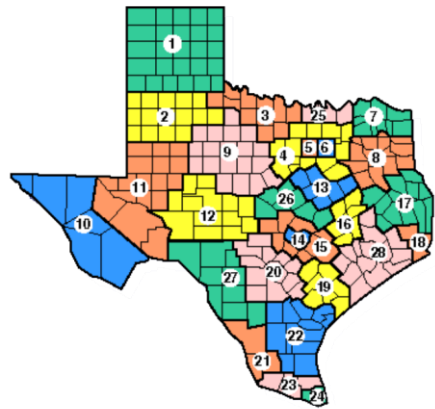
The Economic Opportunity Act was the cornerstone of President Johnson’s War on Poverty. Community Action Programs (CAPS) introduced the notion of community input, governance and control.

The Workforce Investment was passed, superseding JTPA. The “One Stop” approach to workforce development services is born.

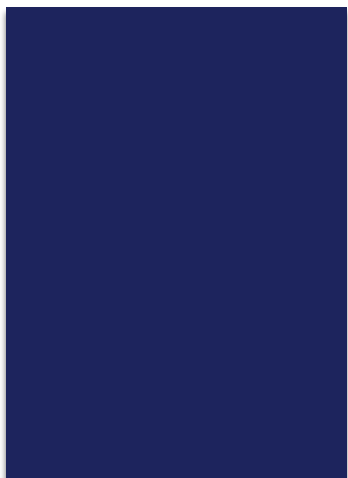
# Organizational Structure of Workforce Development Programs in Texas



**The Texas Workforce Commission is the state agency responsible for overseeing workforce development services for employers and job seekers.**



**28 Local Workforce Development Boards oversee service delivery at the regional level.**



**COMPANY B holds contracts with five Local Workforce Development Boards, and is responsible for providing direct program services to job seekers and employers.**

# Current COMPANY B Workforce Development

## Board Contract Areas

**Our partnerships with Workforce Development Boards make it possible for everyone at COMPANY B to provide valuable services to our communities.**

Click an icon to view the Workforce Board Vision and Mission Statement for your area!



**We demonstrate our commitment to excellence by adhering to the COMPANY B Vision, Mission, and Values**

# COMPANY B Vision, Mission, and Core Values



## Vision

COMPANY B Global Professional Services is the standard of excellence, innovation, and integrity.



## Mission

COMPANY B Global Professional Services adds value for our customers by delivering results.



## Core Values

Respect  
Communication  
Customer Engagement  
Ingenuity


# Results We Can Be Proud Of!




COMPANY B has met or exceeded all Texas Workforce Commission contracted performance measures for all contracts awarded beginning in 2010!



COMPANY B was the first contractor in the State of Texas to meet or exceed all metrics for each of our Workforce Board partners!



Since our inception in 2010, we have assisted our Workforce Board customers in earning recognition and 25 Annual Awards for Performance and Service excellence from the Texas Workforce Commission!



As a provider of workforce services in Texas, COMPANY B reaches more than 96,000 job seekers and 17,000 employers each year. Our most recent customer service survey from the National Business Research Institute placed us in the 90th percentile for the industry!



# Programs Operated by COMPANY B

- Workforce Investment and Opportunity Act (WIOA) - Adult
- Workforce Investment and Opportunity Act (WIOA) - Youth
- Workforce Investment and Opportunity Act (WIOA) - Dislocated Worker
- Trade Adjustment Assistance (TAA)
- Temporary Assistance for Needy Families (TANF/CHOICES)
- Non-Custodial Parent Program (NCP)
- Supplemental Nutrition Assistance Program Education and Training (SNAP E&T)
- Childcare Services
- Local employment and training programs

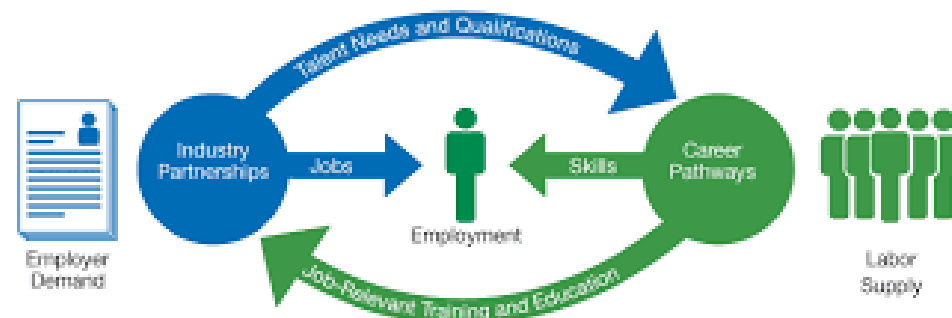


# WIOA (Adult, Dislocated Worker, and Youth)

**WIOA Adult** - Provides employment and training services to economically disadvantaged adults. The purpose of the program is to prepare adults to enter the labor force by increasing their occupational and education skills, resulting in long-term employability, increased earning, and reduced welfare dependency.

**WIOA Dislocated Worker** - Provides employment and retaining services to individuals experiencing employment layoffs due to downturns in local labor market conditions, global competition, structural shifts in the manufacturing industry, and plant closures.

**WIOA Youth** - Provides services to economically disadvantaged youth, ages 14-18. The purpose of this program is to encourage school completion, enrollment in alternative school programs, or vocational training, thereby increasing employment and earnings and reducing welfare dependency.



# Trade Adjustment Assistance (TAA)

The primary goal of the Trade Adjustment Assistance program (TAA) is to assist individuals who

## **2010 TAA Fast Facts**

**2,718** TAA petitions were certified

**280,873** estimated additional US workers were covered by certifications

**\$975,320,800** in federal funds allocated to states for benefits and services delivered to assist trade-impacted US workers

**227,882** US workers accessed TAA-funded benefits and services

## **How It Works**

A petition must be filed with the US Department of Labor by or on behalf of a group of workers who have lost or may lose their jobs or experienced a reduction in wages as a result of foreign trade. After the Department of Labor investigates the facts behind the petition, it applies statutory criteria to determine whether foreign trade was an important cause of the threatened or actual job loss or wage reduction. If the Department grants the petition to certify the worker group, individual workers in the group may apply to their State Workforce Agency for TAA benefits and services.



# Non-Custodial Parent Program (NCP)

The objective of this program is to target non-custodial parents whose children are currently receive or previously received public assistance, and help the non-custodial parents find employment to better enable them to support their children.

Non-custodial parents who fall behind on child support obligations are referred by the court system and will either willingly participate in the program or will be subject to the court orders.



**CHILD SUPPORT**

# Temporary Assistance for Needy Families (CHOICES)

The Temporary Assistance for Needy Families (TANF) program is designed to help needy families

At COMPANY B, we assist families who receive TANF benefits with identifying and developing t



# Supplemental Nutrition Assistance Program Employment and Training (SNAP E&T)

- Supplemental Nutrition Assistance Program Employment & Training (SNAP E&T) - Assists food stamp recipients in obtaining employment through participation in job search, training, education, or workplace activities that promote long-term self-sufficiency. Recipients may be employed while receiving food stamps.
- Supplemental Nutrition Assistance Program Employment & Training-Able-Bodies Adults Without Dependents (SNAP E&T-ABAWD) - Assist food stamp recipients in obtaining employment through participation in job search, training, education, or workfare activities that promote long-term self sufficiency.





# Child Care Services

**COMPANY B assists an average of 9,333 children daily, and 1,639 Child Care Providers.**

**Child Care Development Funds** provide subsidized childcare services to families who meet eligibility criteria established by the Board areas in accordance with state and federal policies. Childcare subsidies allow parents to work, or attend school or training to achieve self-sufficiency.

**Child Care Local Match** also provides subsidized childcare services to families who meet eligibility criteria established by the Board areas in accordance with state and federal policies, allowing parents to work, or attend school or training to achieve economic self-sufficiency.

Additional non-direct care funding under Child Care Local Match promotes quality activities to improve childcare and enhance early learning and school readiness in our community.



# Our Customer Service Pledge



We engage each Customer with a personal greeting.



We listen 2 each customer to identify their needs.



We Give each customer our full, undivided attention.



We Provide solutions and give hope.



We Say thank you to each customer for visiting our centers.